

Terms and conditions

THIS STANDARD LIMITED WARRANTY (THE "LIMITED WARRANTY") GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE.

THE LIMITED WARRANTY CAN ALSO BE FOUND ONLINE AT WWW.PRINCIPALSLOAN.COM/WARRANTY, AND IN THE DOCUMENTATION WE PROVIDE WITH THE PRODUCT.

WE WARRANT THAT DURING THE WARRANTY PERIOD, THE PRODUCT WILL BE FREE FROM DEFECTS IN MATERIALS AND WORKMANSHIP FOR A PERIOD DEFINED HEREUNDER.

EXCEPT FOR THE WARRANTY SET FORTH HEREIN, SELLER MAKES NO WARRANTY WHATSOEVER WITH RESPECT TO ITS PRODUCTS, INCLUDING ANY (A) WARRANTY OF MERCHANTABILITY OR (B) WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE; WHETHER EXPRESS OR IMPLIED BY LAW, COURSE OF DEALING, COURSE OF PERFORMANCE, USAGE OF TRADE OR OTHERWISE.

SOME STATES DO NOT ALLOW LIMITATIONS WITH REGARD TO IMPLIED WARRANTIES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

OUR RESPONSIBILITY FOR DEFECTIVE GOODS IS LIMITED TO REPAIR OR REPLACEMENT AS DESCRIBED BELOW IN THIS WARRANTY STATEMENT.

Who may use this warranty?

Principal Industries, located at the address 3490 Venture Drive, San Angelo, Texas 76905 ("we", "our", or "us"), extends this Limited Warranty only to the final purchaser ("you" or "End User") of our products, power supplies, and components, (the "Products") on or after July 1st, 2023 and until this document is later superseded.

What does this warranty cover?

This limited warranty covers defects in materials and workmanship of the Products (the "Product Warranty") and limited labor (the "Labor Warranty") for the Warranty Period as defined below. We will repair or replace Products that fail during normal use during the applicable coverage period due to a manufacturing defect in factory-supplied materials or factory workmanship and a specified amount of the labor costs as indicated herein.

What does this warranty not cover?

This Limited Warranty does not cover any damage due to: (a) transportation; (b) storage; (c) improper installation or use outside of the Products' intended applications and stated purposes as outlined in the Product data sheets and installation instructions; (d) failure to follow the Product instructions or to perform any preventive maintenance; (e) modifications; (f) unauthorized repair; (g) normal wear and tear; (h) excessive temperatures or other exposures outside the range of the Products' rated limits or (h) external causes such as accidents, abuse, or other actions or events beyond our reasonable control to include acts of God, power surges, and vandalism. Additionally, the use of non-approved third-party power supplies, components, or controls in conjunction with products will automatically void this Limited Warranty.

What is the period of coverage?

The Limited Warranty starts (the "Effective Date") on the date of installation (the "Installation Date") or the manufacturing date code of the Product (the "Manufacture Date") as provided below. Upon installation of the Product, you must fill out the Warranty Registration Form located on our website and return it to us within thirty (30) days of Product installation for the Installation Date to be the Effective Date of this Limited Warranty. If you do not submit a Warranty Registration Form within 30 days of installation, the Effective Date will be the Manufacture Date. This Limited Product Warranty begins on the Effective Date. It lasts for the applicable time on the attached schedule, not to exceed ten (10) years for LED products and five (5) years for power supplies. The Limited Labor Warranty starts on the Effective Date and lasts for the applicable time on the attached schedule not to exceed five (5) years (the "Warranty Period"). The Warranty Period is not extended if we repair or replace the product. Discontinued products not stated on the attached schedule are not covered by this Limited Warranty and are provided AS IS. We may change the availability of this Limited Warranty at our discretion, but any changes will not be retroactive.

What are your remedies under this warranty?

We will determine whether a Product is defective with reasonable discretion with consideration given to the Product's overall performance. With respect to any defective Product during the Warranty Period, we will, in our sole discretion, repair or replace such Product (or the defective part) free of charge. The limited Labor Warranty covers up to \$500 maximum for LED products per location and \$100 maximum for power supplies per location. Any Labor Warranty in excess of these amounts must be made by formal request and approved by our Customer Service Department/Warranty Division.

How do you obtain warranty service?

1. To obtain Product warranty service, the End User must submit a Warranty Claim Form located on our website (The "Claim Form"). Claim Forms must be submitted to our Customer Service Department/Warranty Division by email to warranty@pindustries.com or by fax to 325-227-6841. Once the Claim Form is received, a Return Material Authorization ("RMA") number will be issued and sent to you.
2. Once the RMA number is obtained, the alleged defective Product shall be returned at your expense directly to us or the location designated by us at the time the RMA is issued. The Products must be returned within thirty (30) days of the RMA issuance for the RMA to remain valid. All shipping boxes and packing slips must be marked with the valid RMA number.
3. If the Product returned with the RMA is found to be a defective Product and covered by this Limited Warranty, we will provide the remedy outlined in this Limited Warranty, and any replacement Product will be provided with standard shipping free of charge.
4. For immediate solutions, the customer may order a replacement Product directly from an approved distributor at the customer's expense. Suppose the Product is determined to be defective after its return with the RMA and therefore covered by this Limited Warranty. In that case, we will issue a credit for the replacement Product and standard shipping.
5. If any Product returned with a valid RMA is not found to be defective, a replacement product will not be sent nor a credit issued, and we will return the Product to the customer at the customer's expense.
6. For a Labor Warranty claim, End User must contact our Customer Service Department/Warranty Claims Division at 325-227-4577 or by email at warranty@pindustries.com for service. Documentation must be provided to us within thirty (30) days of the warranty work.

Limitation of liability

THE REMEDIES DESCRIBED ABOVE ARE YOUR SOLE AND EXCLUSIVE REMEDIES AND OUR ENTIRE LIABILITY FOR ANY BREACH OF THIS LIMITED WARRANTY. OUR LIABILITY SHALL UNDER NO CIRCUMSTANCES EXCEED THE ACTUAL AMOUNT PAID BY YOU FOR THE DEFECTIVE PRODUCT, NOR SHALL WE UNDER ANY CIRCUMSTANCES BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, SPECIAL, OR PUNITIVE DAMAGES OR LOSSES, WHETHER DIRECT OR INDIRECT. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

Entire agreement

This Limited Warranty contains the complete and exclusive agreement and understanding related to the warranty of our Products. No agent, employee, or other representatives of Principal Industries or any other party has authority to bind us or is authorized to make any warranty in addition to, or in lieu of, the warranty contained in this Limited Warranty unless expressly and mutually agreed to in writing signed by an authorized officer of Principal Industries. This Limited Warranty may not be modified, altered, or amended without the written agreement of an authorized officer of Principal Industries. Any additional or different terms shall be null and void unless expressly agreed to in writing by an authorized officer of Principal Industries.

Governing law and submission to jurisdiction

All matters arising out of or relating to this Limited Warranty shall be governed by, interpreted, and construed in accordance with the internal laws of the State of Texas without giving effect to any choice of law or conflict of law provision or rule that would cause the application of the laws of any jurisdiction other than those of the State of Texas. Any legal suit, action, or proceeding arising out of or relating to this Limited Warranty shall be instituted in the state courts located in San Angelo, Texas, county of Tom Green, or the federal courts of the Northern District of Texas.

Channel Letter Solutions

Prism Synergy Series	Part number	Life of Sign product warranty	120-month limited labor warranty
Prism Synergy Micro (3000K)	M-SYMC0-30	✓	✓
Prism Synergy Micro (4100K)	M-SYMC0-41	✓	✓
Prism Synergy Micro (5000K)	M-SYMC0-50	✓	✓
Prism Synergy Micro (6500K)	M-SYMC0-65	✓	✓
Prism Synergy Micro (7100K)	M-SYMC0-71	✓	✓
Prism Synergy Mini (3000K)	M-SYMNO-30	✓	✓
Prism Synergy Mini (4100K)	M-SYMNO-41	✓	✓
Prism Synergy Mini (5000K)	M-SYMNO-50	✓	✓
Prism Synergy Mini (6500K)	M-SYMNO-65	✓	✓
Prism Synergy Mini (7100K)	M-SYMNO-71	✓	✓
Prism Synergy Mini (Red)	M-SYMNO-R	✓	✓
Prism Synergy Mini (Green)	M-SYMNO-G	✓	✓
Prism Synergy Mini (Blue)	M-SYMNO-R	✓	✓
Prism Synergy Spec (3000K)	M-SYSPO-30	✓	✓
Prism Synergy Spec (4100K)	M-SYSPO-41	✓	✓
Prism Synergy Spec (5000K)	M-SYSPO-50	✓	✓
Prism Synergy Spec (6500K)	M-SYSPO-65	✓	✓
Prism Synergy Spec (7100K)	M-SYSPO-71	✓	✓
Prism Synergy Spec (Red)	M-SYSPO-R	✓	✓
Prism Synergy Spec (Green)	M-SYSPO-G	✓	✓
Prism Synergy Spec (Blue)	M-SYSPO-B	✓	✓
Prism Synergy HO (3000K)	M-SYH00-30	✓	✓
Prism Synergy HO (4100K)	M-SYH00-41	✓	✓
Prism Synergy HO (5000K)	M-SYH00-50	✓	✓
Prism Synergy HO (6500K)	M-SYH00-65	✓	✓
Prism Synergy HO (7100K)	M-SYH00-71	✓	✓
Prism Synergy Deep (3000K)	M-SYDPO-30	✓	✓
Prism Synergy Deep (4100K)	M-SYDPO-41	✓	✓
Prism Synergy Deep (5000K)	M-SYDPO-50	✓	✓
Prism Synergy Deep (6500K)	M-SYDPO-65	✓	✓
Prism Synergy Deep (7100K)	M-SYDPO-71	✓	✓
Prism Synergy Deep (Red)	M-SYDPO-R	✓	✓
Prism Synergy Deep (Green)	M-SYDPO-G	✓	✓
Prism Synergy Deep (Blue)	M-SYDPO-B	✓	✓

BendLUX	Part number	60-month product warranty	Labor warranty duration
BendLUX	701960-6WS241	✓	X

SloanLED FlexTAPE	Part number	36-month product warranty	Labor warranty duration
SloanLED FlexTAPE (6500K)	701990-6W12SA1	✓	X
SloanLED FlexTAPE (5000K)	701990-5W12SA1	✓	X
SloanLED FlexTAPE (3500K)	701990-3512SA1	✓	X
SloanLED FlexTAPE (Red)	701990-RD12SA1	✓	X

Product and Labor Schedule

Channel Letter Solutions

Qwik Mod Series	Part number	120-month product warranty	60-month limited labor warranty
Qwik Mod 1 (4100K)	M-QMSX0-41	✓	✓
Qwik Mod 1 (5000K)	M-QMSX0-50	✓	✓
Qwik Mod 1 (7100K)	M-QMSX0-71	✓	✓
Qwik Mod 1 Mini (2700K)	M-QMM10-27	✓	✓
Qwik Mod 1 Mini (7000K)	M-QMM10-70	✓	✓
Qwik Mod 1 Mini HD (2700K)	M-QMM1H-27	✓	✓
Qwik Mod 1 Mini HD (3000K)	M-QMM1H-30	✓	✓
Qwik Mod 1 Mini HD (3500K)	M-QMM1H-35	✓	✓
Qwik Mod 1 Mini HD (4100K)	M-QMM1H-41	✓	✓
Qwik Mod 1 Mini HD (5000K)	M-QMM1H-50	✓	✓
Qwik Mod 1 Mini HD (5700K)	M-QMM1H-57	✓	✓
Qwik Mod 1 Mini HD (7000K)	M-QMM1H-70	✓	✓
Qwik Mod 1 Mini HD Red (667 nm)	M-QMM1H-RD	✓	✓
Qwik Mod 1 Mini HD Blue (453 nm)	M-QMM1H-BL	✓	✓
Qwik Mod 1 Mini HD Green (508 nm)	M-QMM1H-GR	✓	✓
Qwik Mod 2 (3000K)	M-QMDX0-30	✓	✓
Qwik Mod 2 (3500K)	M-QMDX0-35	✓	✓
Qwik Mod 2 (4100K)	M-QMDX0-41	✓	✓
Qwik Mod 2 (5000K)	M-QMDX0-50	✓	✓
Qwik Mod 2 (5700K)	M-QMDX0-57	✓	✓
Qwik Mod 2 (7100K)	M-QMDX0-71	✓	✓
Qwik Mod 2 Mini (7000K)	M-QMM20-70	✓	✓
Qwik Mod 2 Red (625 nm)	M-QMDX0-RD	✓	✓
Qwik Mod 2 Green (525 nm)	M-QMDX0-GR	✓	✓
Qwik Mod 2 Blue (460 nm)	M-QMDX0-BL	✓	✓
Qwik Mod 2 Red-Orange (613 nm)	M-QMDX0-RO	✓	✓
Qwik Mod 2 Amber (589 nm)	M-QMDX0-AM	✓	✓
Qwik Mod 3 (4100K)	M-QMTX0-41	✓	✓
Qwik Mod 3 (5000K)	M-QMTX0-50	✓	✓
Qwik Mod 3 (7100K)	M-QMTX0-71	✓	✓
Qwik Mod 3 Red (625 nm)	M-QMTX0-RD	✓	✓
Qwik Mod 3 Green (525 nm)	M-QMTX0-GR	✓	✓
Qwik Mod 3 Blue (460 nm)	M-QMTX0-BL	✓	✓
Qwik Mod 3 Orange (612 nm)	M-QMTX0-OR	✓	✓
Qwik Mod 3 Red-Orange (610 nm)	M-QMTX0-RO	✓	✓
Qwik Mod 4 (4100K)	M-QMQX0-41	✓	✓
Qwik Mod 4 (5000K)	M-QMQX0-50	✓	✓
Qwik Mod 4 (7100K)	M-QMQX0-71	✓	✓

Channel Letter Solutions

Street Fighter Series	Part number	120-month product warranty	60-month limited labor warranty
Street Fighter Standard (3500K)	M-SFSX3-35	✓	✓
Street Fighter Standard (5000K)	M-SFSX3-50	✓	✓
Street Fighter Standard (7000K)	M-SFSX3-70	✓	✓
Street Fighter Standard (9000K)	M-SFSX3-90	✓	✓
Street Fighter Plus (3500K)	M-SFPX3-35	✓	✓
Street Fighter Plus (5000K)	M-SFPX3-50	✓	✓
Street Fighter Plus (7000K)	M-SFPX3-70	✓	✓
Street Fighter Plus (9000K)	M-SFPX3-90	✓	✓
Street Fighter Red (625 nm)	M-SFCX3-RD	✓	✓
Street Fighter Green (525 nm)	M-SFCX3-GR	✓	✓
Street Fighter Blue (460 nm)	M-SFCX3-BL	✓	✓
Street Fighter Orange (609 nm)	M-SFCX3-OR	✓	✓
Street Fighter Heavyweight (3500K)	M-SFHW3-35	✓	✓
Street Fighter Heavyweight (5000K)	M-SFHW3-50	✓	✓
Street Fighter Heavyweight (7000K)	M-SFHW3-70	✓	✓
Street Fighter Heavyweight (9000K)	M-SFHW3-90	✓	✓
Street Fighter Middleweight (3500K)	M-SFMW2-35	✓	✓
Street Fighter Middleweight (5000K)	M-SFMW2-50	✓	✓
Street Fighter Middleweight (7000K)	M-SFMW2-70	✓	✓
Street Fighter Middleweight (9000K)	M-SFMW2-90	✓	✓
Street Fighter Mini (3500K)	M-SFMX2-35	✓	✓
Street Fighter Mini (5000K)	M-SFMX2-50	✓	✓
Street Fighter Mini (7000K)	M-SFMX2-70	✓	✓
Street Fighter Mini (9000K)	M-SFMX2-90	✓	✓
Street Fighter Mini Red (625 nm)	M-SFMC2-RD	✓	✓
Street Fighter Mini Green (525 nm)	M-SFMC2-GR	✓	✓
Street Fighter Mini Blue (460 nm)	M-SFMC2-BL	✓	✓
Street Fighter RGB	M-SFCX3-3C	✓	✓
Street Fighter Pod (7000K)	M-SFPS1-70	✓	✓
Street Fighter Pod HO (7000K)	M-SFPD2-70	✓	✓
	Part number	60-month product warranty	60-month limited labor warranty
Street Fighter Choice	M-SFCX0-70	✓	✓
Street Fighter Choice HO	M-SFCXH-70	✓	✓
	Part number	120-month product warranty	60-month limited labor warranty
Tap Out (5000K)	M-SFTO3-50	✓	✓
Tap Out (7000K)	M-SFTO3-70	✓	✓
	Part number	120-month product warranty	60-month limited labor warranty
Pinnacle HE (5000K)	M-SFTO4-50-24	✓	✓
Pinnacle HE (6500K)	M-SFTO4-65-24	✓	✓

Product and Labor Schedule

Channel Letter Solutions

Patriot Series	Part number	120-month product warranty	60-month limited labor warranty
Patriot Small (2700K)	M-PTSM0-27	√	√
Patriot Small (3000K)	M-PTSM0-30	√	√
Patriot Small (3500K)	M-PTSM0-35	√	√
Patriot Small (4100K)	M-PTSM0-41	√	√
Patriot Small (5000K)	M-PTSM0-50	√	√
Patriot Small (5700K)	M-PTSM0-57	√	√
Patriot Small (6500K)	M-PTSM0-65	√	√
Patriot Small (6800K)	M-PTSM0-68	√	√
Patriot Small (7100K)	M-PTSM0-71	√	√
Patriot Medium (2700K)	M-PTMD0-27	√	√
Patriot Medium (3000K)	M-PTMD0-30	√	√
Patriot Medium (3500K)	M-PTMD0-35	√	√
Patriot Medium (4100K)	M-PTMD0-41	√	√
Patriot Medium (5000K)	M-PTMD0-50	√	√
Patriot Medium (5700K)	M-PTMD0-57	√	√
Patriot Medium (6500K)	M-PTMD0-65	√	√
Patriot Medium (6800K)	M-PTMD0-68	√	√
Patriot Medium (7100K)	M-PTMD0-71	√	√
Patriot Large (2700K)	M-PTLGO-27	√	√
Patriot Large (3000K)	M-PTLGO-30	√	√
Patriot Large (3500K)	M-PTLGO-35	√	√
Patriot Large (4100K)	M-PTLGO-41	√	√
Patriot Large (5000K)	M-PTLGO-50	√	√
Patriot Large (5700K)	M-PTLGO-57	√	√
Patriot Large (6500K)	M-PTLGO-65	√	√
Patriot Large (6800K)	M-PTLGO-68	√	√
Patriot Large (7100K)	M-PTLGO-71	√	√
Patriot XL (2700K)	M-PTXLO-27	√	√
Patriot XL (3000K)	M-PTXLO-30	√	√
Patriot XL (3500K)	M-PTXLO-35	√	√
Patriot XL (4100K)	M-PTXLO-41	√	√
Patriot XL (5000K)	M-PTXLO-50	√	√
Patriot XL (5700K)	M-PTXLO-57	√	√
Patriot XL (6500K)	M-PTXLO-65	√	√
Patriot XL (6800K)	M-PTXLO-68	√	√
Patriot XL (7100K)	M-PTXLO-71	√	√
Patriot XL Deep (2700K)	M-PTXLD-27	√	√
Patriot XL Deep (3000K)	M-PTXLD-30	√	√
Patriot XL Deep (3500K)	M-PTXLD-35	√	√
Patriot XL Deep (4100K)	M-PTXLD-41	√	√
Patriot XL Deep (5000K)	M-PTXLD-50	√	√
Patriot XL Deep (5700K)	M-PTXLD-57	√	√
Patriot XL Deep (6500K)	M-PTXLD-65	√	√
Patriot XL Deep (6800K)	M-PTXLD-68	√	√
Patriot XL Deep (7100K)	M-PTXLD-71	√	√

Channel Letter Solutions

SloanLED Prism	Part number	120-month product warranty*	120-month limited labor warranty
SloanLED Prism (7100K)	701269-7WSJ1-MB	✓	✓
SloanLED Prism (6500K), 1.5/ft (4.9/m)	701269-6WSJ1-MB	✓	✓
SloanLED Prism (6500K), 1/ft (3.3/m)	701269-6WSJ2-MB	✓	✓
SloanLED Prism (6500K), 2/ft (6.6/m)	701269-6WSJ3-MB	✓	✓
SloanLED Prism (5700K)	701269-57SJ1-MB	✓	✓
SloanLED Prism (5000K)	701269-5WSJ1-MB	✓	✓
SloanLED Prism (4000K)	701269-4WSJ1-MB	✓	✓
SloanLED Prism (3000K)	701269-3WSJ1-MB	✓	✓
SloanLED Prism (Red), 2/ft (6.6/m)	701269-RDSJ3-MB	✓	✓
SloanLED Prism (Red), 1.5/ft (4.9/m)	701269-RDSJ1-MB	✓	✓
SloanLED Prism (Orange)	701269-ORSJ1-MB	✓	✓
SloanLED Prism (Yellow)	701269-YLSJ1-MB	✓	✓
SloanLED Prism (Green)	701269-GRSJ1-MB	✓	✓
SloanLED Prism (Blue)	701269-BLSJ1-MB	✓	✓
SloanLED Prism Mini (7100K)	701269-7WMJ2-MB	✓	✓
SloanLED Prism Mini (6500K)	701269-6WMJ2-MB	✓	✓
SloanLED Prism Mini (5000K)	701269-5WMJ2-MB	✓	✓
SloanLED Prism Mini (4000K)	701269-4WMJ2-MB	✓	✓
SloanLED Prism Mini (3000K)	701269-3WMJ2-MB	✓	✓
SloanLED Prism Mini (Red)	701269-RDMJ2-MB	✓	✓
SloanLED Prism Mini (Green)	701269-GRMJ2-MB	✓	✓
SloanLED Prism Mini (Blue)	701269-BLMJ2-MB	✓	✓
SloanLED Prism Mini (6500K)	701269-6WMJ1-MB	✓	✓
SloanLED Prism HO (6500K)	701269-6WHJ1-MB	✓	✓
SloanLED Prism HO (5000K)	701269-5WHJ1-MB	✓	✓
SloanLED Prism HO, 24V, 0.8/ft (2.6/m)	701269-6W24HJ1-MB	✓	✓
SloanLED Prism HO, 24V, 1.5/ft (4.9/m)	701269-6W24HJ2-MB	✓	✓
SloanLED Prism Nano (7200K)	701269-7WNJ1-MB	✓	✓
SloanLED Prism Nano (6500K)	701269-6WNJ1-MB	✓	✓
SloanLED Prism Nano (5000K)	701269-5WNJ1-MB	✓	✓
SloanLED Prism Nano (4000K)	701269-4WNJ1-MB	✓	✓
SloanLED Prism Nano (3000K)	701269-3WNJ1-MB	✓	✓
SloanLED Prism Nano (Red)	701269-RDNJ1-MB	✓	✓
SloanLED Prism Nano (Green)	701269-GRNJ1-MB	✓	✓
SloanLED Prism Nano (Blue)	701269-BLNJ1-MB	✓	✓
SloanLED Prism Enlighten (7100K)	701269-7WEJ1-MB	✓	✓
SloanLED Prism Enlighten (6500K)	701269-6WEJ1-MB	✓	✓
SloanLED Prism Enlighten (5700K)	701269-57EJ1-MB	✓	✓
SloanLED Prism Enlighten (4000K)	701269-4WEJ1-MB	✓	✓
SloanLED Prism Enlighten (3000K)	701269-3WEJ1-MB	✓	✓

* 120 months begins September 12, 2018. All product prior has a 60 month warranty.

SloanLED Spectrum RGBW Module	Part number	120-month product warranty	60-month limited labor warranty
SloanLED Spectrum RGBW Module	701269-RGBW3M1-MB	✓	✓

Channel Letter Solutions

SloanLED Prism¹²	Part number	120-month product warranty	120-month limited labor warranty
SloanLED Prism ¹² Mini (7100K)	701269-7W12MJ1-MB	✓	✓
SloanLED Prism ¹² Mini (6500K)	701269-6W12MJ1-MB	✓	✓
SloanLED Prism ¹² Mini (5000K)	701269-5W12MJ1-MB	✓	✓
SloanLED Prism ¹² Mini (4000K)	701269-4W12MJ1-MB	✓	✓
SloanLED Prism ¹² Mini (3000K)	701269-3W12MJ1-MB	✓	✓
SloanLED Prism ¹² Mini (Red)	701269-RD12MJ1-MB	✓	✓
SloanLED Prism ¹² Mini (Green)	701269-GR12MJ1-MB	✓	✓
SloanLED Prism ¹² Mini (Blue)	701269-BL12MJ1-MB	✓	✓
SloanLED Prism ¹² Nano+ (7200K)	701269-7W12NJ1-MB	✓	✓
SloanLED Prism ¹² Nano+ (6500K)	701269-6W12NJ1-MB	✓	✓
SloanLED Prism ¹² Nano+ (5000K)	701269-5W12NJ1-MB	✓	✓
SloanLED Prism ¹² Nano+ (4000K)	701269-4W12NJ1-MB	✓	✓
SloanLED Prism ¹² Nano+ (3000K)	701269-3W12NJ1-MB	✓	✓
SloanLED Prism ¹² Nano+ (Red)	701269-RD12NJ1-MB	✓	✓
SloanLED Prism ¹² Nano+ (Green)	701269-GR12NJ1-MB	✓	✓
SloanLED Prism ¹² Nano+ (Blue)	701269-BL12NJ1-MB	✓	✓
SloanLED Prism ¹² (7100K)	701269-7W12SJ1-MB	✓	✓
SloanLED Prism ¹² (6500K)	701269-6W12SJ1-MB	✓	✓
SloanLED Prism ¹² (5000K)	701269-5W12SJ1-MB	✓	✓
SloanLED Prism ¹² (4000K)	701269-4W12SJ1-MB	✓	✓
SloanLED Prism ¹² (3000K)	701269-3W12SJ1-MB	✓	✓
SloanLED Prism ¹² (Red)	701269-RD12SJ1-MB	✓	✓
SloanLED Prism ¹² (Orange)	701269-OR12SJ1-MB	✓	✓
SloanLED Prism ¹² (Green)	701269-GR12SJ1-MB	✓	✓
SloanLED Prism ¹² (Blue)	701269-BL12SJ1-MB	✓	✓
SloanLED Prism²⁴			
SloanLED Prism ²⁴ (7100K)	701269-7W24SJ1-MB	✓	✓
SloanLED Prism ²⁴ (6500K)	701269-6W24SJ1-MB	✓	✓
SloanLED Prism ²⁴ (5000K)	701269-5W24SJ1-MB	✓	✓
SloanLED Prism ²⁴ (4000K)	701269-4W24SJ1-MB	✓	✓
SloanLED Prism ²⁴ (3000K)	701269-3W24SJ1-MB	✓	✓
SloanLED Prism ²⁴ (Red)	701269-RD24SJ1-MB	✓	✓
SloanLED Prism ²⁴ (Green)	701269-GR24SJ1-MB	✓	✓
SloanLED Prism ²⁴ (Blue)	701269-BL24SJ1-MB	✓	✓
SloanLED Prism ²⁴ Mini (7100K)	701269-7W24MJ1-MB	✓	✓
SloanLED Prism ²⁴ Mini (6500K)	701269-6W24MJ1-MB	✓	✓
SloanLED Prism ²⁴ Mini (5000K)	701269-5W24MJ1-MB	✓	✓
SloanLED Prism ²⁴ Mini (4000K)	701269-4W24MJ1-MB	✓	✓
SloanLED Prism ²⁴ Mini (3000K)	701269-3W24MJ1-MB	✓	✓
SloanLED Prism ²⁴ Mini (Red)	701269-RD24MJ1-MB	✓	✓
SloanLED Prism ²⁴ Mini (Green)	701269-GR24MJ1-MB	✓	✓
SloanLED Prism ²⁴ Mini (Blue)	701269-BL24MJ1-MB	✓	✓
SloanLED Prism ²⁴ HO (6500K)	701269-6W24HJ3-MB	✓	✓
SloanLED Prism ²⁴ HO (5000K)	701269-5W24HJ3-MB	✓	✓
SloanLED Prism ²⁴ LP (7100K)	701269-7W24LJ1-MB	✓	✓
SloanLED Prism ²⁴ LP (6500K)	701269-6W24LJ1-MB	✓	✓
SloanLED Prism ²⁴ LP (5000K)	701269-5W24LJ1-MB	✓	✓
SloanLED Prism ²⁴ LP (4000K)	701269-4W24LJ1-MB	✓	✓
SloanLED Prism ²⁴ LP (3000K)	701269-3W24LJ1-MB	✓	✓

Cabinet Solutions

Pinnacle HE Stik	Part number	120-month product warranty	60-month limited labor warranty
Pinnacle HE Stik Single-Sided 24V (6500K)	B-TP-SXX-YYY65-24-HE	✓	✓
Pinnacle HE Stik Double-Sided 24V (6500K)	B-TP-DXX-YYY65-24-HE	✓	✓
NOTE: XX = No. of mods, YYY = Length			
Tap Out Stik	Part number	120-month product warranty	60-month limited labor warranty
Tap Out Stik Single-Sided (7000K)	B-TO-SXX-YYY70	✓	✓
Tap Out Stik Double-Sided (7000K)	B-TO-DXX-YYY70	✓	✓
Tap Out Stik Single-Sided 24V (7000K)	C-TO-SXX-YYY70-24	✓	✓
Tap Out Stik Double-Sided 24V (7000K)	C-TO-DXX-YYY70-24	✓	✓
NOTE: XX = No. of mods, YYY = Length			
Street Stik	Part number	120-month product warranty	60-month limited labor warranty
Street Stik Single-Sided	B-SS-SXX-YYYZZ	✓	✓
Street Stik Double-Sided	B-SS-DXX-YYYZZ	✓	✓
Street Stik HD Single-Sided	B-HD-SXX-YYYZZ	✓	✓
Street Stik HD Double-Sided	B-HD-DXX-YYYZZ	✓	✓
NOTE: XX = No. of mods, YYY = Length			
Patriot Stik	Part number	120-month product warranty	60-month limited labor warranty
Patriot XL Stik Single-Sided (6500K)	B-PT-SXX-YYYYY-XL	✓	✓
Patriot XL Stik Double-Sided (6500K)	B-PT-DXX-YYYYY-XL	✓	✓
Patriot XL Deep Stik Single-Sided (6500K)	B-PT-SXX-YYYYY-XD	✓	✓
Patriot XL Deep Stik Double-Sided (6500K)	B-PT-DXX-YYYYY-XD	✓	✓
NOTE: XX = No. of mods, YYYYY = Length			
Qwik Stik	Part number	60-month product warranty	60-month limited labor warranty
Qwik Stik Single-Sided (3100K)	B-QS-SDX-XXX31	✓	✓
Qwik Stik Single-Sided (4300K)	B-QS-SDX-XXX43	✓	✓
Qwik Stik Single-Sided (6300K)	B-QS-SDX-XXX63	✓	✓
Qwik Stik Double-Sided (3100K)	B-QS-DDX-XXX31	✓	✓
Qwik Stik Double-Sided (4300K)	B-QS-DDX-XXX43	✓	✓
Qwik Stik Double-Sided (6300K)	B-QS-DDX-XXX63	✓	✓
Qwik Stik Three-Sided (3100K)	B-QS-TSX-XXX31	✓	✓
Qwik Stik Three-Sided (4300K)	B-QS-TSX-XXX43	✓	✓
Qwik Stik Three-Sided (6300K)	B-QS-TSX-XXX63	✓	✓
Qwik Stik Shallow 360 (3100K)	B-QS-QSX-XXX31	✓	✓
Qwik Stik Shallow 360 (4300K)	B-QS-QSX-XXX43	✓	✓
Qwik Stik Shallow 360 (6000K)	B-QS-QSX-XXX63	✓	✓
Qwik Stik Flat (3100K)	B-FL-S00-XXX31	✓	✓
Qwik Stik Flat (4300K)	B-FL-S00-XXX43	✓	✓
Qwik Stik Flat (6000K)	B-FL-S00-XXX63	✓	✓
NOTE: XXX = Length			

Cabinet Solutions

PosterBOX		Part number	120-month product warranty	120-month limited labor warranty
PosterBOX (6500K)		701946-CWPBM	✓	✓
PosterBOX (5000K)		701946-NWPBM	✓	✓
PosterBOX Slim		701946-(C)WXL1P1	✓	✓
PosterBOX Slim 2		701946-(C)WXL1P(X)	✓	✓
PosterBOX 3 Long (6500K)		701946-6WLRP1	✓	✓
PosterBOX 3 Short (6500K)		701946-6WSRP1	✓	✓
PosterBOX Mini		701946-6WMLP1	✓	✓
PosterBOX ID Long		701946-6WLN1P1	✓	✓
PosterBOX ID Short		701946-6WSNP1	✓	✓
SignBOX		Part number	60-month product warranty	Labor warranty duration
SignBOX 3 Single-sided		701946-(C)WSLS1	✓	✓
SignBOX 3 Double-sided		701946-(C)WDLS1	✓	✓
SignBOX 3 Module		701946-(C)WSLT1	✓	✓
SignBOX 3 Slim		701946-6WDLS2	✓	✓
SignBOX		701946-CWSBL	✓	X
SignBOX II Single-sided		701946-(C)WS201	✓	X
SignBOX II Double-sided		701946-(C)WD201	✓	X
SignBOX RapidStick				
SignBOX RapidStick (6500K) 18-120" (0.46-3.05 m)		701972-6WD(XXX)1	✓	X
SloanLED BrightLINE				
SloanLED BrightLINE Long (6500K)		701989-6W24SA1	✓	✓
SloanLED BrightLINE Short (6500K)		701989-6W24CA1	✓	✓
SloanLED BrightLINE 2				
SloanLED BrightLINE 2 Long		701989-(C)W24LB1	✓	✓
SloanLED BrightLINE 2 Short		701989-(C)W24SB1	✓	✓
SloanLED BrightLINE 2 LP Long		701989-(C)W24LB2	✓	✓
SloanLED BrightLINE 2 LP Short		701989-(C)W24SB2	✓	✓
SloanLED BrightLINE Outdoor				
SloanLED BrightLINE Outdoor Long		701989-6W24LC1	✓	✓
SloanLED BrightLINE Outdoor Short		701989-6W24SC1	✓	✓
SloanLED PrismBEAM 24V		Part number	120-month product warranty*	120-month limited labor warranty*
SloanLED PrismBEAM 24V (Single-sided) 18-120" (0.46-3.05 m)		701972-6WPS(XXX)2	✓	✓
SloanLED PrismBEAM 24V (Double-sided) 18-120" (0.46-3.05 m)		701972-(X)WPD(YYY)2	✓	✓
SloanLED PrismBEAM 24V (Double-sided) 18-120" (0.46-3.05 m)		701972-(X)WPD(YYY)3	✓	✓
SloanLED PrismBEAM 24V (Single-sided) 18-120" (0.46-3.05 m)		701972-6W24PS(XXX)1	✓	✓
SloanLED PrismBEAM 24V (Double-sided) 18-120" (0.46-3.05 m)		701972-6W24PD(XXX)1	✓	✓

* 120 months begins September 12, 2018. All product prior has a 60 month warranty.

Power Solutions

Class 2 Power Supplies		Part number	60-month product warranty	60-month limited labor warranty
Universal 60W		P-OH060-12-PL	√	√
Threaded Universal 60W		P-OH060-12-PL-T	√	√
Universal 120W		P-OH120-12-PL	√	√
Universal 96W		P-OH096-24-PL	√	√
Universal 60W Micro Driver		P-OH060-12-MD	√	√
Plastic Universal 60W*		P-OH060-12-PL-P	√	X
Universal 20W		P-OH020-12-PL	√	√
Universal 36W		P-OH036-12-PL	√	√
		Part number	120-month product warranty	60-month limited labor warranty
Energizer Series 20W 12V		P-OH020-12-EC	√	√
Energizer Series 20W 24V		P-OH020-24-EC	√	√
Energizer Series 60W 12V		P-OH060-12-EC	√	√
Energizer Series 60W 24V		P-OH060-24-EC	√	√
Energizer Series 200W 24V		P-OH200-24-EC	√	√
Energizer Series Threaded 60W 12V		P-OH060-12-EC-T	√	√
Energizer Series Threaded 100W 24V		P-OH100-24-EC-T	√	√
High Efficiency 96W 24V		P-OH096-24-HE	√	√
<i>* PCM Power Supplies are under a 60-month product warranty and 60-month labor warranty when used with our Qwik Boxes.</i>				
Non-class 2 Power Supplies		Part number	60-month product warranty	Labor warranty duration
264W*		P-OH264-12-MW	√	X
<i>* No labor warranty for this product</i>				
RGB Control Systems		Part number	60-month product warranty	Labor warranty duration
RGB Touch Controller*		P-C318	√	X
RGB Amplifier/Repeater*		P-A318	√	X
RGB Receiving Controller*		P-C315	√	X
RGB Remote Control*		P-C315-WR	√	X
<i>* No labor warranty for this product</i>				
DMX Control System		Part number	120-month product warranty	Labor warranty duration
DMX Infinity		PS-DMX-Infinity	√	X
<i>* No labor warranty for this product</i>				
Single-color Dimmer		Part number	60-month product warranty	Labor warranty duration
Single-color Dimmer*		P-D118	√	X
Single-color Amplifier/Repeater*		P-A112	√	X
<i>* No labor warranty for this product</i>				
Street Fighter Pod 3 Downlight Assembly		Part number	120-month product warranty	60-month limited labor warranty
Street Fighter Pod 3 (5000K) 118"		C-PD-44-11850-BW	√	√
Street Fighter Pod 3 (7000K) 118"		C-PD-44-11870-BW	√	√
Street Fighter Pod 3 (5000K) 59"		C-PD-22-05950-BW	√	√
Street Fighter Pod 3 (7000K) 59"		C-PD-22-05970-BW	√	√

Border Solutions

Street Wrap		Part number	60-month product warranty	60-month limited labor warranty
Street Wrap Flex Back-Bend		M-SXXXX-YY	✓	✓
Street Wrap Flex Side-Bend		M-SVXXX-YY	✓	✓
Street Wrap Gen 2		B-SR2-S00-096YY	✓	✓
<i>XXX = Length, YY = Wavelength / CCT</i>				
ColorLINE		Part number	60-month product warranty	60-month limited labor warranty
ColorLINE (Red, Orange, Yellow, Green, White, Warm White)		701800-Color-X	✓	✓
ColorLINE (Green, Blue, Warm White)		701800A-Color-X	✓	✓
ColorLINE (Ruby Red, Citrus Orange, Noviol Gold, Emerald Green, Bromo Blue)		701800C-Color-X	✓	✓
ColorLINE (Red, Orange, Yellow, Green, Blue)		701800D-Color-X	✓	✓
FlexiBRITE²⁴		Part number	60-month product warranty	60-month limited labor warranty
FlexiBRITE ²⁴ (Ruby Red, Citrus Orange, Noviol Gold) Emerald Green, Bromo Blue, Snow White)		701499E-Color-X	✓	✓
LEDStripe		Part number	60-month product warranty	60-month limited labor warranty
LEDStripe (Red)		701189-XH	✓	✓
LEDStripe (Pink)		701189-PK-X	✓	✓
LEDStripe (Orange)		701189-A-XD	✓	✓
LEDStripe (Amber)		701189-Y-XD	✓	✓
LEDStripe (True Yellow)		701189-YT-X	✓	✓
LEDStripe (Lemon Yellow)		701189E-WY-XD	✓	✓
LEDStripe (Green)		701189A-G-X	✓	✓
LEDStripe (Green)		701189D-G-X	✓	✓
LEDStripe (Blue)		701189A-B-XD	✓	✓
LEDStripe (Purple)		701189-PR-X	✓	✓
LEDStripe (White 6500K)		701189E-W-XD	✓	✓
LEDStripe (Custom colors)		701189-Color-X	✓	✓
SloanLED Shell Mini RedBar		Part number	60-month product warranty	60-month limited labor warranty
SloanLED Shell Mini RedBar, Fixed (4.6-ft [1.4-m])		701996-4WRYF1-1400	✓	✓
SloanLED Shell Mini RedBar, Fixed (8.9-ft [2.7-m])		701996-4WRYF1-2700	✓	✓
SloanLED Shell Mini RedBar, Adj. (8.9-ft [2.7-m])		701996-4WRYA1-2700	✓	✓
Shell RedBar		Part number	120-month product warranty*	120-month limited labor warranty*
Shell RedBar, 8.9-ft (2.7-m)		701801-2WRM41	✓	✓
Shell RedBar, 4.4-ft (1.3-m)		701801-2WRS41	✓	✓

* 120 months begins September 12, 2018. All product prior has a 60 month warranty.

Linear Lighting Solutions

HighLINER		Part number	60-month product warranty	60-month limited labor warranty
HighLINER, 6500K (4-ft [1.2-m])		701912-65	√	X
HighLINER, 5000K (4-ft [1.2-m])		701912	√	X
HighLINER 2, 5000K (4-ft [1.2-m])		701912-C1I75	√	√
HighLINER 2, 5000K (1-ft [0.3-m])		701912-L1C1I75	√	√
HighLINER 2, 3500K (4-ft [1.2-m])		701912-35C2I75	√	√
HighLINER 2, 3500K (1-ft [0.3-m])		701912-L135C2I75	√	√
Clip		400686	√	X
Wire cover		400860	√	X
		Part number	120-month product warranty	120-month limited labor warranty
HighLINER 3, 4000K (1-ft [0.3-m])		701912-L140C3I18	√	√
HighLINER 3, 4000K (2-ft [0.6-m])		701912-L240C3I18	√	√
HighLINER 3, 4000K (4-ft [1.2-m])		701912-L440C3I18	√	√
HighLINER 3, 4000K (6-ft [1.8-m])		701912-L640C3I18	√	√
HighLINER 3, 4000K (8-ft [2.4-m])		701912-L840C3I18	√	√
HighLINER 3, 5000K (1-ft [0.3-m])		701912-L150C3I18	√	√
HighLINER 3, 5000K (2-ft [0.6-m])		701912-L250C3I18	√	√
HighLINER 3, 5000K (4-ft [1.2-m])		701912-L450C3I18	√	√
HighLINER 3, 5000K (6-ft [1.8-m])		701912-L650C3I18	√	√
HighLINER 3, 5000K (8-ft [2.4-m])		701912-L850C3I18	√	√
		Part number	60-month product warranty	60-month limited labor warranty
SlimLINER (5000K)		701956-5WL461	√	√
SlimLINER (3500K)		701956-3WL461	√	√
		Part number	120-month product warranty	60-month limited labor warranty
SloanLED LEDBlade		701994-6WA5X1	√	√

Product and Labor Schedule

Light Tape Solutions




Light Tape 300	Part number	36-month product warranty	Labor warranty duration
RGB*	M-LTYD3-3C	√	X
Red *	M-LTYD3-RD	√	X
Amber *	M-LTYD3-AM	√	X
Green *	M-LTYD3-GR	√	X
Blue*	M-LTYD3-BL	√	X
Warm White*	M-LTYD3-31	√	X
Med. White*	M-LTYD3-43	√	X
Pure White*	M-LTYD3-63	√	X

* No labor warranty for this product

Light Tape 300	Indoor part number	Outdoor part number	36-month product warranty	Labor warranty duration
RGB x 2*	M-LTID6-3C	M-LTYD3-3C	√	X
Red x 2 *		M-LTYD6-RD	√	X
Warm White x 2*	M-LTID6-31		√	X
Med. White x 2*	M-LTID6-43		√	X
Pure White x 2*	M-LTID6-63	M-LTYD6-63	√	X

* No labor warranty for this product

Customer service and technical support

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